



ONEFINITY 12-MONTH LIMITED WARRANTY

PLEASE SEE REVERSE SIDE FOR DETAILS

IMPORTANT! SAVE THE ORIGINAL SHIPPING MATERIALS FOR WARRANTY REPAIR

Onefinity warrants this product to be free from defects in workmanship and materials, under normal use and conditions, for a period of one (12) months from the original invoice date. Shipping and handling fees are to be paid for by the customer. Onefinity agrees, at its option during the warranty period, to repair any defect in material or workmanship or to furnish a repaired or refurbished product of equal value in exchange without charge (except for a fee for shipping, handling, packing, return postage, and insurance which will be incurred by the customer). Such repair or replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the model number on original dated sales receipt.

WARRANTY LIMITATIONS This warranty does not include:

- * Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use
- * Any condition resulting from incorrect or inadequate maintenance or care
- * Damage resulting from misuse, abuse, negligence, accidents or shipping damage
- * Dissatisfaction due to buyer's remorse
- * Normal wear and tear
- * Damages incurred during transportation
- * Damages incurred during assembly or maintenance
- * Damage that is determined to be from repairs made or attempted by anyone other than Onefinity

Without limiting the generality of the foregoing, this warranty will be void and no warranty coverage will be provided if you do any of the following: install any firmware in the machine which is not specifically issued or authorized by Onefinity; make any change or modification to the electronics or computer components of the machine; attach any peripherals or accessories to the electronics or computer components of the machine which have not be specifically issued or authorized by Onefinity; use or attempt to use the machine and/or its electronics or computer components to control or move any device or object which is not specifically issued or authorized by Onefinity.

To obtain warranty service, first email Onefinity at support@onefinity.com and include your order number, contact info along with a brief explanation of the issue you are having. Once your email is received someone on our team will contact you by telephone to conduct a warranty diagnosis. You may be required to provide pictures and/or video of the claimed defect. If Onefinity determines that your machine qualifies for warranty repair, then, at Onefinity's option, Onefinity will either ship to you a replacement part for you to install or require you to return the machine to Onefinity for warranty service. Onefinity also may require you to return the machine if Onefinity cannot determine from the warranty diagnosis whether your machine qualifies for warranty repair. In this case, you also must provide a credit card to cover shipping charges in the event your machine does not qualify for warranty repair. Your card will not be charged if your machine does qualify for warranty repair. If return of your machine is required, Onefinity will provide you with a prepaid shipping label and accept responsibility for damage during shipping only if you package the returned machine exactly as it was shipped to you using all of the original shipping materials. If you no longer have the original materials then you are solely responsible for the cost of shipping the machine to Onefinity. If you do not package the machine exactly as it was shipped to you using the original materials, then you will be solely responsible for any damage during shipping. For all valid warranty repairs, Onefinity will pay for return shipping to you. If your machine does not qualify for warranty repair, then the credit card you provided will be charged the cost of shipping to and from Onefinity.

ACCEPTANCE OF THE EXCLUSIVE REPAIR AND REPLACEMENT REMEDIES DESCRIBED HEREIN IS A CONDITION OF THE CONTRACT FOR THE PURCHASE OF EVERY ONEFINITY CNC MACHINE. IF YOU DO NOT AGREE TO THIS CONDITION, YOU SHOULD NOT PURCHASE THE PRODUCT. IN NO EVENT SHALL ONEFINITY BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY COSTS, ATTORNEY FEES, EXPENSES, LOSSES OR DELAYS ALLEGED TO BE AS A CONSEQUENCE OF ANY DAMAGE TO, FAILURE OF, OR DEFECT IN ANY PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS FOR LOSS OF PROFITS. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES, WRITTEN OR ORAL. TO THE EXTENT PERMITTED BY LAW, ONEFINITY DISCLAIMS ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE; TO THE EXTENT SUCH DISCLAIMER IS NOT PERMITTED BY LAW, SUCH IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY AS DESCRIBED ABOVE. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU, THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE AND PROVINCE TO PROVINCE.